LTSF20 D2S3: Solve impact mysteries like an L&D detective

Kevin Yates – Themed comments

SECTOR SPECIFIC

Liz S: Do you think it's possible to have realistic targets for performance in the voluntary sector and how can we measure when people don't want it to be like 'work'?

YOUR Nine QUESTIONS

Con - Skillslive Learn: What is the connection between causation and environment?

METHODOLOGY -

how to measure performance

Seaneen McGrugan: How would you measure/ investigate business performance, in a large organisation where the goals of some parts of the business may vary?

are people reliable judges of their own performance?

Tom: My question would be: how is it possible to consider the performance changes as facts and evidence when the scope of variables is quite limited? If we're only monitoring for training, then of course the end result will be performance spikes. This doesn't factor in the other variables around, say, profit boosts and etc. My concern is, it seems interpretable however we want rather than being an objective truth?

what NOT to measure

Szilvia orsos: You have mentioned earlier the things we should not measure, what are those and why ?

DATA - sourcing and explaining it

Jez Anderson 2: Where does your data come from?

Explaining your results

Mike Bedford: Question for Kevin. As L&D pro's we need to get better at telling stories with Data right?

Con - Skillslive Learn: It's called Performance Story Reporting